

TOURISM MESSAGE LINE SUMMARY AND COMPARISON JULY 2007

	Vessel Noise CS = Cruise ship OV=other vessels	Cruise Ship Emissions*	Flight-seeing H=Helicopter, FW=Fixed Wing	Commercial Vehicles BT=Bus/Trolleys T=Taxi	General/ Other Concerns	Total Calls
July 2007	1 OV	2	6 (6H) (1FW)++	7 BT	0	16
July 2006	1 CS	1	15 (14H) (1FW)	11 BT	5 (1CS)	33
July 2005	2 (CS) 1 (OV)	0	22 (20H) (2FW)	12 (10BT) 2 (O)	1	37
July 2004	3 CS	0	40 (39 H) (1FW)	6 (5 BT) (1T)	2 (vessel other)	51
July 2003	3 (0 CS) (3 OV)	1	11 - all H	8 (7 BT) (1 T)	3	26
July 2002	4 CS	1 (6)	12 (11 H) (1 FW)	2	2	21
July 2001	2 CS	7 (39)	24 (23 H) (4 FW)**	14	5	52
July 2000	4 CS	34	26 (13 H) (13 FW)	4	2	70

Cruise Ship Emission calls were made to DEC. Flightseeing calls were referred to the appropriate company and to all companies when helicopters/planes were not identifiable. All calls were referred to the appropriate company and, when necessary, the city or state department with jurisdiction.

* As of 2001 callers were asked to report emission concerns directly to the Alaska Department of Environmental Conservation (DEC). Calls left on the message line were forwarded to DEC and are included in the total calls shown for Cruise Ship Emissions in parentheses. However, only the calls left on the message line are included in the Total Calls.

** (2001) = Twenty-four flightseeing calls were received, three of which included complaints regarding both helicopter and fixed-wing operations.

++One complaint about aircrafts in general – fixed wing and helicopters.